



LOS ANGELES CHAPTER

The following information is being provided to all MSMA members who are interested in pursuing and obtaining their CMDSM or CMDSS credentials. It outlines the latest study group schedules and how to apply to take either exam scheduled for September 26th during MAILCOM in Las Vegas.

To recognize distinguished professionals in the mailing industry, the Mail Systems Management Association (MSMA) has established the Certified Mail and Distribution Systems Manager (CMDSM) & the Certified Mail and Distribution Systems Supplier (CMDSS) programs. This accreditation process provides for an individual to be evaluated, tested and certified on the body of technical knowledge, sales skills and management skills necessary for performance in the profession.

Each exam consists of 135 multiple-choice and five essay questions. It is a timed; four-hour exam requiring a score of 75% or more to achieve credentialing in either program. **In conjunction with the Fall MAILCOM Conference, both exams will be administered on Sunday, September 26th from 12pm - 4pm in Las Vegas.**

The deadline for submission of applications to sit for either exam is August 15, 2010.

All hard copy applications along with back-up documentation should be sent to:
MSMA Education Committee
P O Box 1145
N. Riverside, IL. 60546-1145

You can also e-mail your application and documentation to [Barbara Fahy](mailto:Barbara.Fahy@msma.org).

Note: The CMDSM and CMDSS application fees are as follows: Member - \$475 Non-Member - \$675

CMDSM/CMDSS Study Group Information

How Will You Benefit:

For those who have wanted to take either the CMDSM or the CMDSS exam but were unsure of where to find material to study or concerned by the testing process, MSMA is pleased to announce a unique partnership with the Pitney Bowes Management Services Educational Development & Performance Department to conduct a CMDSM/CMDSS Study Session Program.

What You Will Learn:

This 8 week program will help participants through the learning process and provide in depth knowledge on every technical area contained within each exam.

Program Dates:

Participants are required to attend at least 6 out of the 8 study sessions; start times for the CMDSM Study Sessions are 1:30 Eastern, start times for the CMDSS Study Sessions are 2:30 Eastern. Each call is approximately one hour in preparation to sit for the CMDSM and CMDSS exam in Las Vegas on September 26th.

June 17, 1:30 to 2:30 Certification/Study Session Information Webinar
July 1, 1:30 to 2:30 CMDSM/S Study Session Welcome and Orientation

The 8 session dates are as follows: July 22; July 29; August 5; August 12; August 19; August 26; September 2; September 9

Method of Delivery:

Conference call in conjunction with the CMDSM/CMDSS Study Guide

How to Qualify/Register:

To qualify, an individual must have already achieved the following requirements:

1. Current employment in the mailing/distribution industry for five or more years with at least three of those years in management or as a sales executive

2. Attain 150 professional expertise points in the following areas:

- > Professional experience
- > MSMA experience
- > Non-MSMA experience
- > Education

The CMDSM/CMDSS Study Sessions will be led by Erik Warner, CMDSM, CMDSS at erik.warner@pb.com.

Interested MSMA members should contact Barbara Fahy, MSMA Executive Administrator at bfahy@msmanational.org.

The new updated CMDSM/CMDSS Study Guide is also now available. You can order a copy of this Guide through the [MSMA](#) National Website.

Sincerely,

Rogel Lima, MQC
Los Angeles Chapter President